



Message from the Chief Executive Officer

The staff and trustees of Employment Horizons (EH) are pleased to present our 2020 Annual Report. Included in this report you can find two critical categories of information; a summary of various outcomes achieved by Employment Horizons' programs and a summary of our agency financial position in 2020. Like almost every organization, in

2020 EH faced significant challenges stemming from the COVID-19 pandemic. However, I am proud to report that the incredible staff and trustees found ways to continue EH's mission to provide the best possible vocational services to people with disabilities. Many of our programs started providing virtual services and began other creative methods of service delivery. Our brave frontline janitorial employees provided invaluable services to our government and private customers. We continued to place people in jobs, conducted virtual and outdoor fundraising events, and found ways to serve our workshop customers. We instituted robust safety practices, and ultimately, we re-opened all of our operations in the final few months of the year. Through it all, we were so grateful to have your support and understanding. Thank you for standing by us in 2020. We look forward to continuing to serve our community in 2021 and beyond!

Programs

The uniqueness of 2020 brought new opportunities to implement technology and creativity throughout our service delivery. From the beginning of the COVID-19 pandemic through the rest of the year, all programing fluctuated between virtual and in-person services for the safety of those served. Our new RISE Program (serving young adults) opened in Fall 2020 and continues to be at full capacity because of its success. Other program achievements this year include:

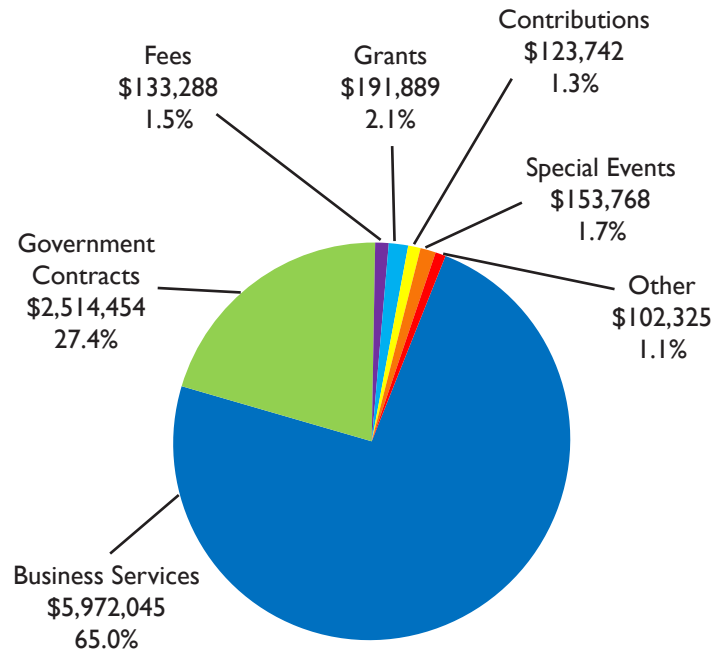
- 435 individuals served by Employment Horizons' programs
- 44 participants placed in community employment despite slower than typical hiring conditions due to COVID-19
- 28 individuals served across 5 different Transition & Evaluation Services
- 13 program participants trained in the Culinary Arts Training Program
- 153 volunteers provided over 2,000 hours of service

Business Services

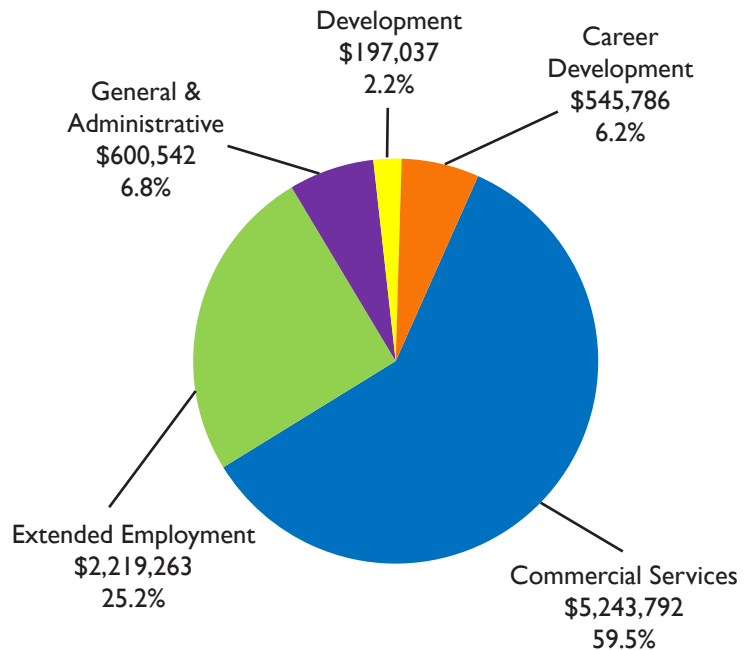
Our partnerships with area businesses continued to thrive throughout the year and facilitated a variety of opportunities agency-wide. We thank the area businesses, municipalities, and federal offices who prioritize the value of the work performed by our program participants. Despite the pandemic, there were several new partnerships created that provided opportunities for meaningful employment. Other business highlights include:

- Program participants employed at EH earned over \$1.4 million
- \$239,947 in taxes paid by program participants working at EH
- 91% of clients supported by our staffing services retained their job for at least 90 days
- 96% of program participants receiving long term support were either "satisfied" or "very satisfied" with EH services
- 61 people with disabilities assessed, trained, and/or employed through our Commercial Services Program

2020 Revenue



2020 Expenses



The complete audited financial statement for the year ended December 31, 2020 is available for review at the administrative offices of Employment Horizons, Inc. The Annual Report reflects the agency's operational and programmatic activities exclusively.



ANNUAL REPORT 2020

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Employment Horizons' Management Team

Matthew Putts, PhD, CRC
Chief Executive Officer

Marvin Bell - *Manager of Fulfillment Services*
Jacky Burns - *Manager of Transition & Evaluation Services*
Tim Daly - *Contract Manager*
Liz DeCamp - *Manager of Career Development Services*
Bob Johnston - *Chief Financial Officer*
Lisa Montalbano - *Director of Development*
Samantha Oras - *Manager of Education Initiatives*
Emily Rovner - *Manager of Administrative Services*
Maria Shatynski - *Controller*
Joseph Smith - *Director of Commercial Services*
Nancy Toolen - *Manager of Rehabilitation Services*
Wes Wilson - *Director of Operations*

For more information, please visit
<https://www.ehorizons.org/about/our-impact/>



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